

NCAC Resources for Outside School Hours Care



NCAC produces a range of resources to assist outside school hours care services to provide quality child care and to inform families about choosing quality child care. The resources detailed below are available as free downloads from NCAC's website (www.ncac.gov.au). We hope these resources assist you to continue to provide quality care and communicate to families using your service.

Service Factsheets

- #1 Nutrition and Healthy Eating
- #2 Effective Supervision
- #3 Safety in Children's Services
- #4 Food Safety
- #5 Program Evaluation
- #6 Infection Control in OSHC
- #7 Linking OSHC with the Community
- #8 Equity for Children and Families
- #9 Developing a Service Philosophy
- #10 Developing a Policy
- #11 Recruiting Child Care Professionals
- #12 Skills and Knowledge to Support Quality
- #13 Transition into OSHC
- #14 Child Protection



- #15 Managing Complaints
 - #16 Gathering Evidence of Quality Practice
 - #17 Supporting Children's Hygiene Skills
 - #18 Managing Illness in Child Care
 - #19 Planning for Emergencies
 - #20 Managing Shared Environments
- Effective Supervision: What to remember at the end of the day

Quality Companions

Step 1

- Registration

Step 2

- Undertaking Self-study
- Understanding Child Care Quality Assurance
- Seeking Support
- Developing and Reviewing Policies
- Sourcing and Dating Policies
- Reflecting and Evaluating Practice
- Encouraging Family Participation
- Completing the Self-study Report
- Maintaining Momentum

Step 3

- The Validation Process
- Preparing for a Validation Visit
- The Validation Report

Step 4

- The Moderation Process

Step 5

- Accreditation Decision
- Moving Forward after a Not Accredited Decision



Putting Children First Magazine Articles

- Additional Needs
- Child Development and Programs
- Health and Wellbeing
- Hygiene and Food Handling
- Child Protection
- Relationships and Interactions
- Safety
- Nutrition
- Sleep and Rest
- Families
- Child Care Quality Assurance Processes
- Issues and Trends in Childhood Research
- Theory and Practice
- Management and Administration
- Professional Development



Family Information

Choosing and Using Child Care: A Guide for Families†

Preparing for child care

Illness in child care

Nutrition in child care

Transition to school

The value of play*

Hygiene in child care*

Biting in child care

Dressing your child for care*

Programs for children in child care*

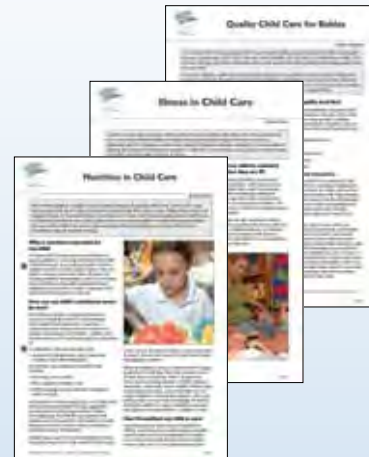
Building a partnership with your child care service

Managing children's special health needs in child care*

Guiding children's behaviour in child care*

Settling your child into care*

Including children with additional needs in child care*



Managing bullying in child care*

Quality child care for babies

Quality child care for toddlers

Quality child care for preschool age children

Quality child care for school age children

Bridging the gap between home and child care*

Translated Information

† Choosing and Using Child Care: A Guide for Families is available in Arabic, Chinese and Vietnamese.

* Translations of Family Factsheets are available in the following community languages: Arabic, Chinese, Croatian, Farsi, Filipino, Greek, Hindi, Indonesian, Japanese, Korean, Russian, Serbian, Spanish, Turkish, Vietnamese.

A selection of other family resources are also available in: Bengali, Bosnian, Hindi, Italian, Japanese, Khmer, Polish, Sinhalese, Somali, Tamil, Thai.



Found under 'Resources' on the NCAC Website
www.ncac.gov.au